

LINCOLN LEGAL SERVICES (MYANMAR) LIMITED

CONVENIENCE TRANSLATION - ACCURACY NOT GUARANTEED

Government of the Republic of the Union of Myanmar Ministry of Transport and Communications Notification No. 18/2023 1385, 11th Waxing Daw of Tawthalin (25 September 2023)

Systematic registration of SIM cards when selling them and systematic re-registration of SIM cards when transferring them

The Ministry of Transport and Communications has issued this notification in exercise of the powers conferred by section 88(b) Telecommunications Law.

- 1. The Ministry of Transport and Communications has, in order to protect users who are using mobile communication services correctly, already issued orders and directives to be complied with when SIM cards are sold by mobile network operators, aimed at preventing fraud and assisting in the investigation of criminals in relation to financial services businesses and ecommerce businesses based on mobile communication systems.
- 2. However, it has been found that mobile SIM cards continue to be sold in SIM card shops, points of sales (POS) of mobile network operators, and mobile hand set shops, as well as in markets and street stalls and online without being registered in accordance with the directives. In relation to financial services and other online services that are purchased and used by the public and that are connected to unregistered SIM cards, fraud may occur, and in addition there are difficulties in conducting investigations in accordance with the law in order to combat crime, because SIM cards can be purchased and used without proper registration. In addition, as more crimes, terrorist activities and intimidation are being committed over the telecommunication network, the stability of the Union and law and order are affected. Therefore, in relation to the systematic registration of SIM cards when selling them, not only mobile network operators and the sales representatives and shops that have concluded official contracts with them, but anyone including the general public need to be cognisant and compliant.
- 3. Therefore, in relation to the sale of SIM cards, the following shall be complied with:
 - (a) Shops of mobile network operators and sales representatives and points of sale that have signed an official contract with mobile network operators may sell only after registering in accordance with the directives on customer registration. Newly issued SIM cards and existing SIM cards shall be valid when being sold.

La Pyi Wun Plaza, Room 409 (4th Floor), 37 Alan Pya Pagoda Road, Dagon Township, Yangon Phone: +95-9-262546284 (English) or +95-9-790488268 (Myanmar) E-mail: info@lincolnmyanmar.com - Web: www.lincolnmyanmar.com



- (b) Nobody may sell SIM cards which are not registered or fraudulently registered or which are not registered in accordance with the customer registration directives.
- 4. Anyone transferring a SIM card registered in accordance with the customer registration directives shall re-register it in accordance with the customer registration directives with correct information of the user.
- 5. Anyone convicted of having violated any provisions of paras. 3 and 4 shall be punished according to section 72 Telecommunications Law.

Ministry of Transport and Communications

About Lincoln Legal Services (Myanmar) Limited

Lincoln Legal Services (Myanmar) Limited provides the full range of legal and tax advisory and compliance work required by investors. We pride ourselves in offering result-oriented work, high dependability and a fast response time at very competitive prices. Please do not hesitate to contact us:

- Sebastian Pawlita, Managing Director Phone: +95-9-262546284 (English)
 E-Mail: sebastian@lincolnmyanmar.com
- Nyein Chan Zaw, Director
 Phone: +95-9-790488268 (Myanmar)
 E-Mail: nyeinchanzaw@lincolnmyanmar.com

Office address: La Pyi Wun Plaza, Room 409 (4th Floor), 37 Alan Pya Pagoda Road, Dagon Township, Yangon

Web: www.lincolnmyanmar.com